

Ann the Retired School Teacher



"We spent many years making happy memories. Now, I need to remember those memories when I struggle to care for my husband."

Age: 78
Gender: Female
Status: Married with two grown children and four grandchildren that live in different parts of the US.
Home: Hyannis, MA
Job Title: Retired school teacher
Income: \$6,500/month fixed (their home is paid off)
Situation: Struggling to take care of her husband who recently had a stroke

PERSONALITY

- Kind
- Gentle
- Caring
- Careful

ABOUT

Ann worked for many years as a teacher, mostly in second grade. Her husband is a retired Accountant and also served in local politics. He is passionate about the news as well as his Red Sox. Several months ago he suffered a severe stroke which made moving from the waist down difficult. His wife Ann has been helping Bill bathe and take care of the house. Ann is having trouble lifting Bill and feels frustrated that everything they do is very complicated now.

Recently, at the Doctor Tom's office, Doctor Tom told Ann that she should find personal care help for Bill. Ann and Bill are very private people and not sure how they feel about having a stranger come into their home on such a personal basis. Doctor Tom advised Ann that if she didn't find help soon, she would be in the hospital. Ann said that she will try to find help. That night, Ann cried for the first time to one of her daughters about the situation. Kim said that the two of them would find a solution.

DEVICES



Tablet

1 hr/week

Her daughter recently bought this as a gift.



Laptop/Desktop

1 hr/week

sometimes
(At the Library)

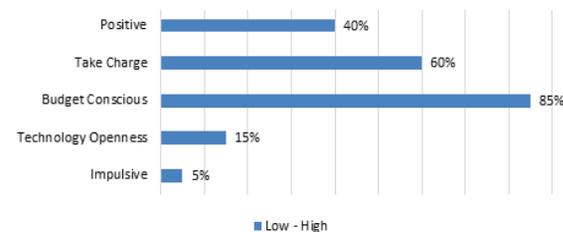
LIKES AND VALUES

- Gardening
- Reading
- Her cat
- Children

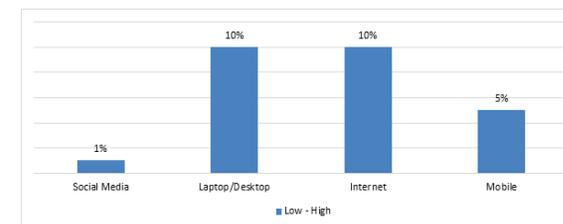
DISLIKES

- Disrespectful language
- Disorganization
- Complicated things

BEHAVIORS



TECHNOLOGY EXPERTISE



Ann is familiar with a laptop/desktop but they do not own one. Her husband used one for Accounting and manages the finances. Sometimes they go to the library to use this to look up things. Her daughter got her a tablet several months ago but she hasn't really used this. Ann knows what Facebook is, and her daughter installed this on the tablet, but she hasn't set up an account. What an invasion on privacy!